



Rennington, Alnwick





# Welcome... The Grange care centre



We are a small friendly care home for the elderly, providing first class personal care facilities and excellent accommodation.

The Grange offers facilities for long and short stay residents and those who need respite care.

Our Home has charm and character, and recently has been extensively refurbished, it is tastefully decorated and furnished with comfort in mind.

Julie Stephenson, the manager, is a highly qualified professional with over 20 years experience.

We specialise in dementia care and our carers are trained by the University of Bradford.

Our staff hold NVQ's and qualifications in all statutory subjects including lifting and handling.



**Our Care** We provide a safe and caring environment within a comfortable and homely setting. Full support is given whilst allowing space for residents to be themselves and remain independent.

Individual care plans ensure care is delivered specifically to meet needs, genuine devoted care staff are available both day and night to offer support and reassurance. We constantly strive to reach extremely high standards, the Care Quality Commission found The Grange was fully compliant at its last inspection.

**Accommodation** The Grange is registered for 27 residents, with only one double room. There are 21 rooms with en-suite of which 7 have en-suite showers.

Personal belongings can be brought in to make living space a home-from-home. There's a dining room, a lounge and the Garden room, a combined lounge and dining space. Residents are invited to dine with others or in their own rooms. There are two assisted bathrooms and special aids in the shower rooms to give comfort and security whilst bathing.

**Activities and Events** There is always something different happening and we aim to create a real community spirit. We encourage residents to join in, however, they may choose to 'do their own thing'. Families are always welcome and encouraged to join in. Religious services are held, with pastoral visits available for all religious denominations. Residents can visit the local community and staff are able to accompany them. We are close to Alnwick's amenities and two vehicles are available for trips out.

Our range of services look after all aspects of our residents' well-being and include hair & beauty treatments as well as keep fit.

**Good Healthy Nutrition** High priority is given to food and only the best quality foods are served. We shop weekly and use local suppliers for the freshest produce; residents are encouraged to help choose meals and snacks. Special diets are catered for and menu choices offered, meal times are flexible and we will accommodate individual routines. We are regularly complimented on the quality of our meals.



## Domiciliary Care Service

The Grange is also the base for our Domiciliary Care Service looking after people in the local community in their own homes.

Our services are used by Northumberland County Council and also by private individuals.

### Services include:

- Personal care
- Enabling visits
- Shopping
- Domestic duties
- Sleep ins (staying over night)
- Meal preparation

*Please visit our website for any further information regarding our facilities and services*

*[www.thegrange.co.uk](http://www.thegrange.co.uk)*

## Our Outreach Services

Our services cover an area north of Seahouses to south of Amble and west of the A1 and Alnwick down to Felton.

## Day Care Service

The Grange provides day care services with clients coming to the home in the morning having a meal and spending an enjoyable day with us.

We have a full time activity coordinator and visiting therapists and a fitness instructor!

## Telecare

Telecare is a service which helps to protect and support people in their own homes, it offers peace of mind and the certainty that there is always someone to help them in times of difficulty day or night. Please ask for more details.

## Admissions

We encourage families to visit and meet the staff in order to assess the facilities and suitability of The Grange before moving in on a one month trial basis.

New residents will be admitted on the basis of a full assessment. From the Admission procedure, a detailed care plan will be prepared, which will form the basis of the care to be provided, and will also help to measure whether appropriate care is being delivered.

## Fees

Fees are based on the needs of each individual and depend on the level of care required. We understand that choosing a care home for your relative or loved one can be a difficult decision to make, and are happy to give information about funding and general support in the decision making process.

The Grange welcome residents who are funded by social services and those who are privately financed.

We are able to provide or organise additional services which are requested by the resident or their family, and these are charged at cost.

Written contracts are discussed with each resident and their family which detail the range of services and individual care to be provided.

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A People First Care Ltd Home

# Not just a care home...



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